

Creative UX Designer



SWATHIS SRINIVASAMURTHY



About

- **IntGEL** (Internal Global Experience Language) is the BBC's shared design framework for internal facing tools/products. Very similar to GEL, which is the BBC's shared design framework for audience facing products.



- I was briefed to clean up the existing design system.
- Historically, there had been several attempts to set up a design system for internal facing tools/products.
- I did an audit on existing design system and conducted separate user research sessions with designers and developers to understand why the existing design system failed to have an impact.



Challenges

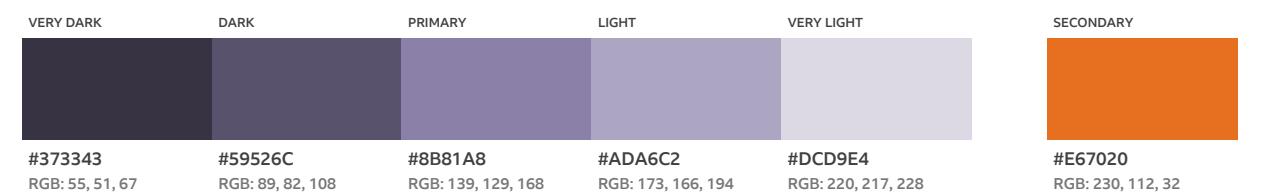
- Existing design system was not user friendly, it had very limited components, it was never updated and developers were unaware of its existence.
- Colour palettes were not suitable for designing light and dark interfaces. So, designers were going rogue, resulting in inconsistent designs across internal products.
- Setting up a new design system from the scratch and build a library of reusable components.

Foundation

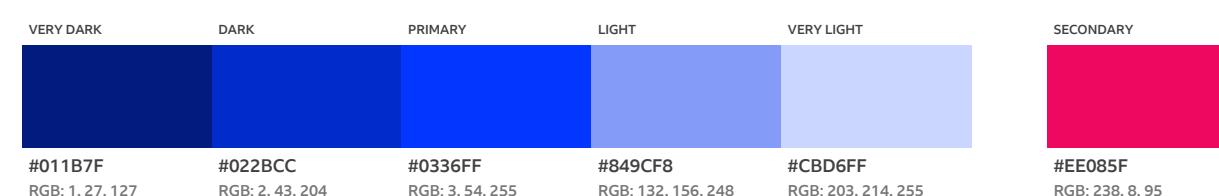
Global - Colour Palette



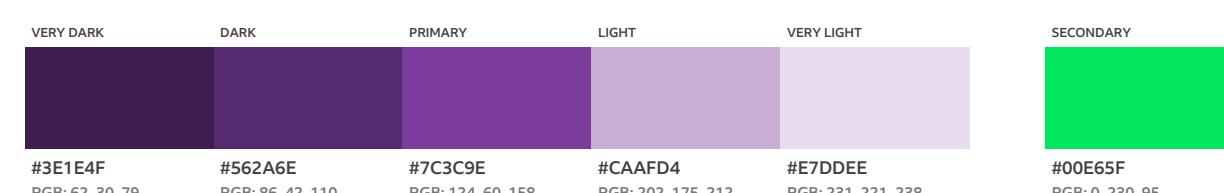
General - Colour Palette



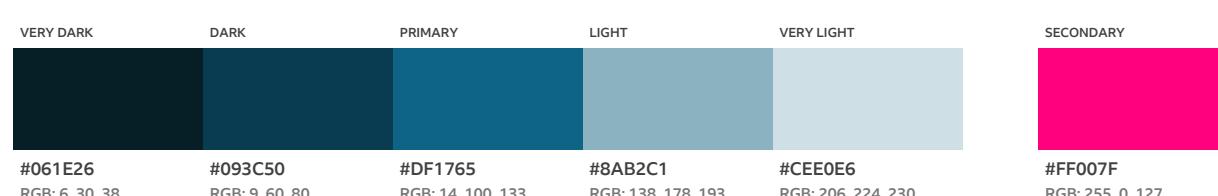
UGC Moderation - Colour Palette



Partner Platform - Colour Palette



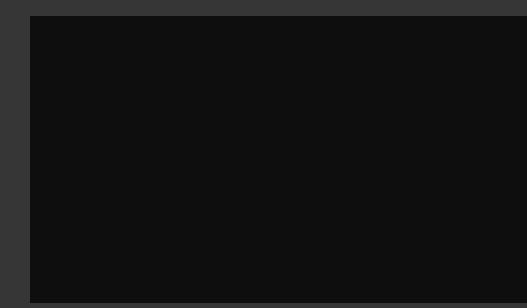
Silver - Colour Palette



- With my previous experience, I was able to prioritise the order of the tasks in this project.
- I started by refreshing the colour palettes with logical naming convention that support both light & dark themes.

Dark colours

NIGHT GREY



#0E0E0E

RGB: 14, 14, 14

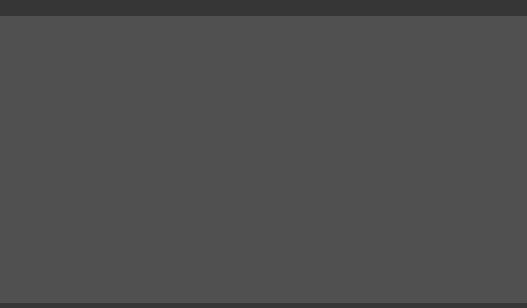
GREY 600 A



#363636

RGB: 54, 54, 54

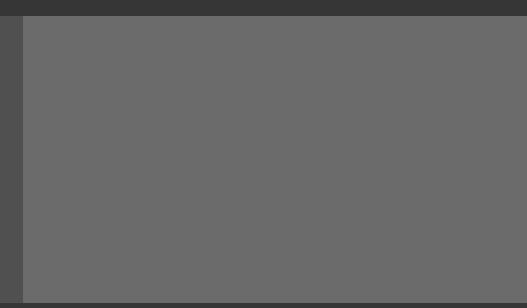
GREY 500 B



#505050

RGB: 80, 80, 80

GREY 400 C

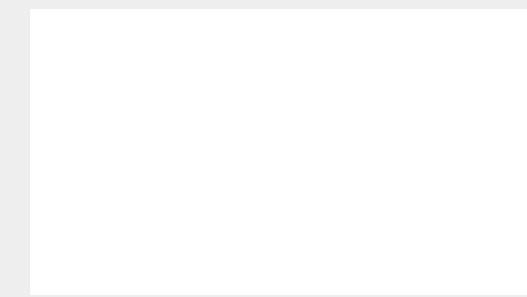


#6B6B6B

RGB: 107, 107, 107



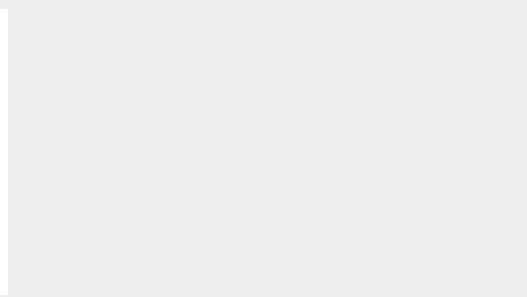
WHITE



#FFFFFF

RGB: 255, 255, 255

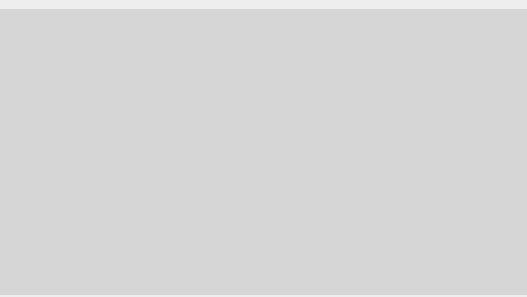
GREY 100 A



#EEEEEE

RGB: 238, 238, 238

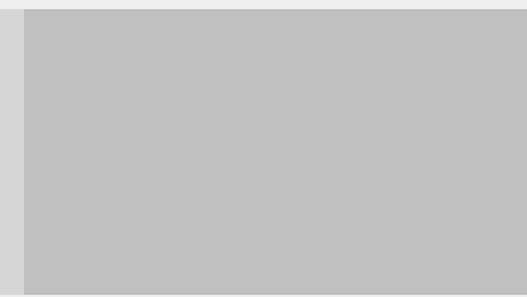
GREY 200 B



#D6D6D6

RGB: 214, 214, 214

GREY 300 C

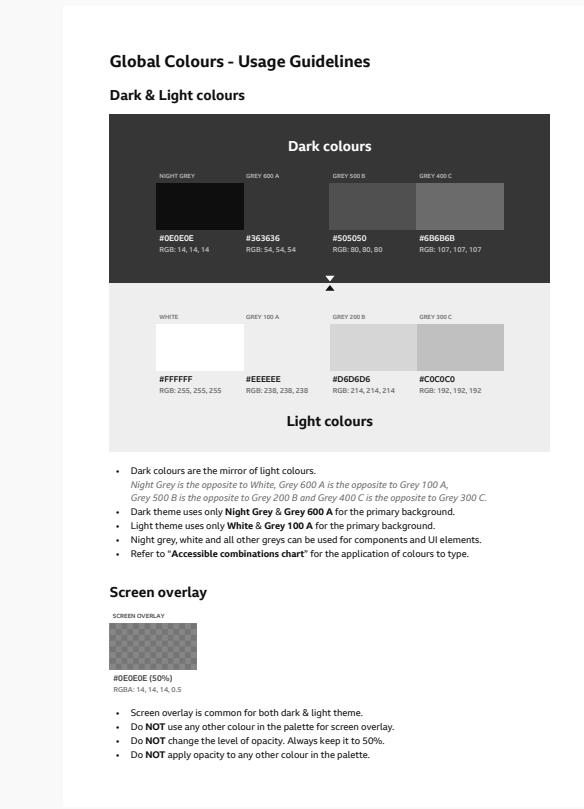
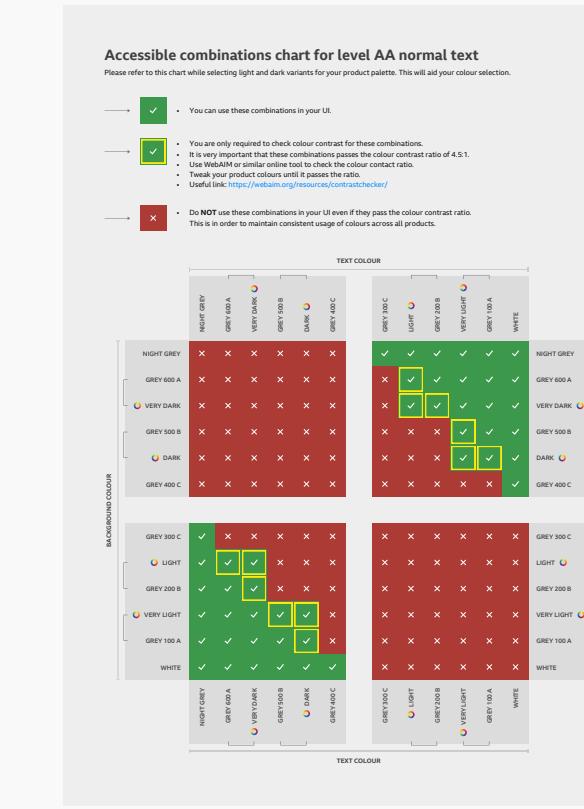
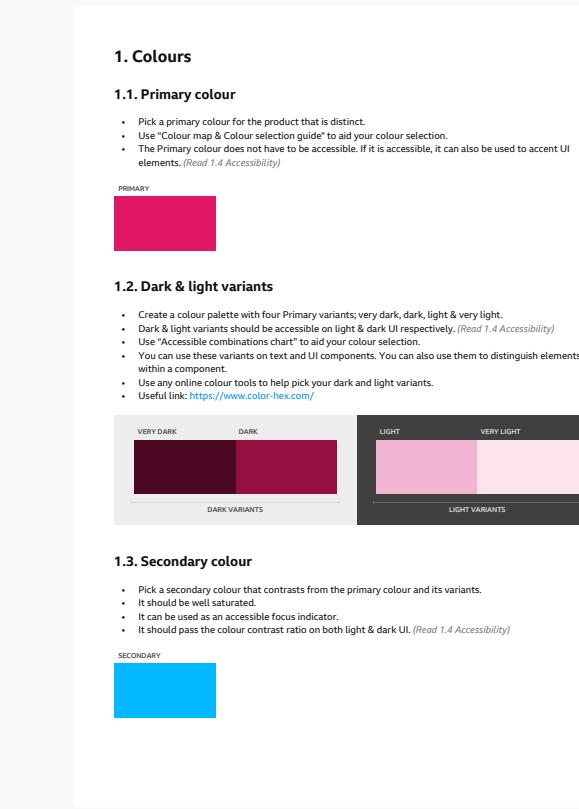


#C0C0C0

RGB: 192, 192, 192

Light colours

Guidelines & Workshops



Visual identity guide
Pick the colours

Accessible combinations chart
Check if they are accessible

Colour usage guidelines
Learn how to use them

Organised hands-on workshops for designers to set up a unique colour palette and visual identity for any internal tools/products in less than an hour.

In action

Showing All Sessions by All Groups created by Everyone from All time Show 20 Reset

1486 results Time displayed in BST

Name	Status	Group name	Updated	ID
Blue Peter Fan Club Live TEST 07/10/21	Draft	Children's	05/10/2021 14:37	5971
test ross ollie dupe	Ready	Silver - Editorial	05/10/2021 10:27	5969
RT OME	Ready	Silver - Test	05/10/2021 10:26	5967
ollie reith test QH 5.10.21	Ready	Silver - Test	05/10/2021 10:25	5975
Set up test	Ready	Academy	05/10/2021 10:25	5974
Test session	Draft	Silver - Test	04/10/2021 18:19	5972
reith test audio bars	Finished	Silver - Editorial	04/10/2021 14:06	5970
Develop test	Draft	Academy	01/10/2021 14:49	5901
Test Scotland 23 Sept dupe	Draft	Silver - Editorial	30/09/2021 15:25	5958
Blue Peter Fan Club Live TEST 30/07/21	Finished	Children's	30/09/2021 15:11	5966
test ross ollie	Finished	Silver - Editorial	30/09/2021 14:03	5968
Test OME reith	Draft	Silver - Test	30/09/2021 10:40	5963
RT WMT3559	Draft	Silver - Test	29/09/2021 16:25	5326
ollie NBH reith test	Finished	Silver - Editorial	27/09/2021 13:11	5965
test OME reith 2	Draft	Silver - Test	27/09/2021 12:20	5964

Light mode

Showing All Sessions by All Groups created by Everyone from All time Show 20 Reset

1486 results Time displayed in BST

Name	Status	Group name	Updated	ID
Blue Peter Fan Club Live TEST 07/10/21	Draft	Children's	05/10/2021 14:37	5971
test ross ollie dupe	Ready	Silver - Editorial	05/10/2021 10:27	5969
RT OME	Ready	Silver - Test	05/10/2021 10:26	5967
ollie reith test QH 5.10.21	Ready	Silver - Test	05/10/2021 10:25	5975
Set up test	Ready	Academy	05/10/2021 10:25	5974
Test session	Draft	Silver - Test	04/10/2021 18:19	5972
reith test audio bars	Finished	Silver - Editorial	04/10/2021 14:06	5970
Develop test	Draft	Academy	01/10/2021 14:49	5901
Test Scotland 23 Sept dupe	Draft	Silver - Editorial	30/09/2021 15:25	5958
Blue Peter Fan Club Live TEST 30/07/21	Finished	Children's	30/09/2021 15:11	5966
test ross ollie	Finished	Silver - Editorial	30/09/2021 14:03	5968
Test OME reith	Draft	Silver - Test	30/09/2021 10:40	5963
RT WMT3559	Draft	Silver - Test	29/09/2021 16:25	5326
ollie NBH reith test	Finished	Silver - Editorial	27/09/2021 13:11	5965
test OME reith 2	Draft	Silver - Test	27/09/2021 12:20	5964

Dark mode

Silver was the first internal product to implement the new colour palettes. They were really impressed by the concept of reversible colours. Their interface can be switched from light mode to dark mode effortlessly.

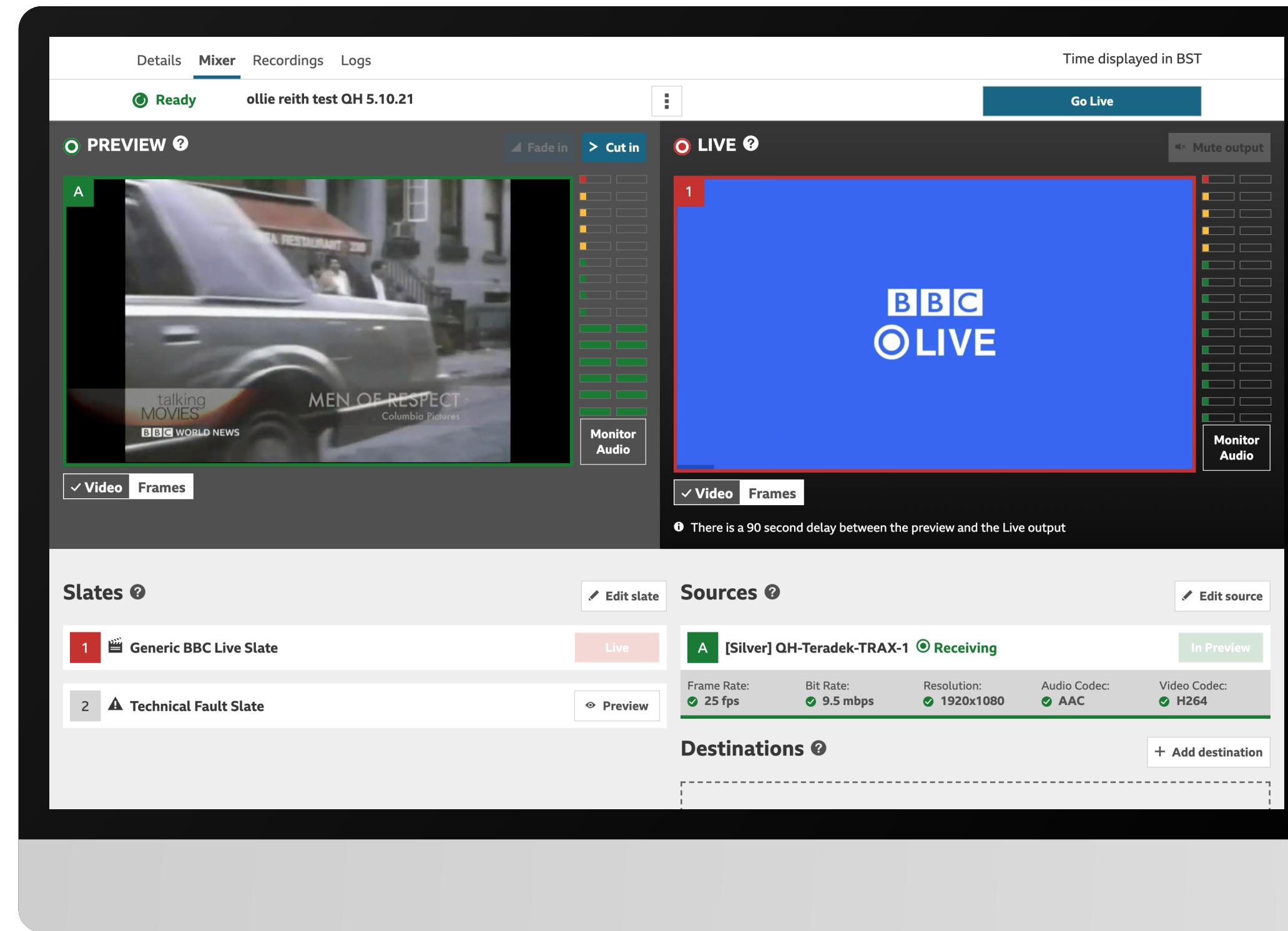
The screenshot shows the Silver interface in Light mode. It includes fields for Session Name (audience facing) and Synopsis (audience facing), a Region / Territory dropdown set to UK, and an Available On Demand checkbox. A note about setting an accurate start time for VOD is displayed. The Sources section shows a connection to [Silver] QH-Teradek-TRAX-1, receiving data. The Destinations section is currently empty. The Technical Fault Slate section shows a BBC LIVE slate and a generic slate. The Slates section lists a Generic BBC Live Slate. The interface uses a light gray background with white and dark gray text.

Light mode

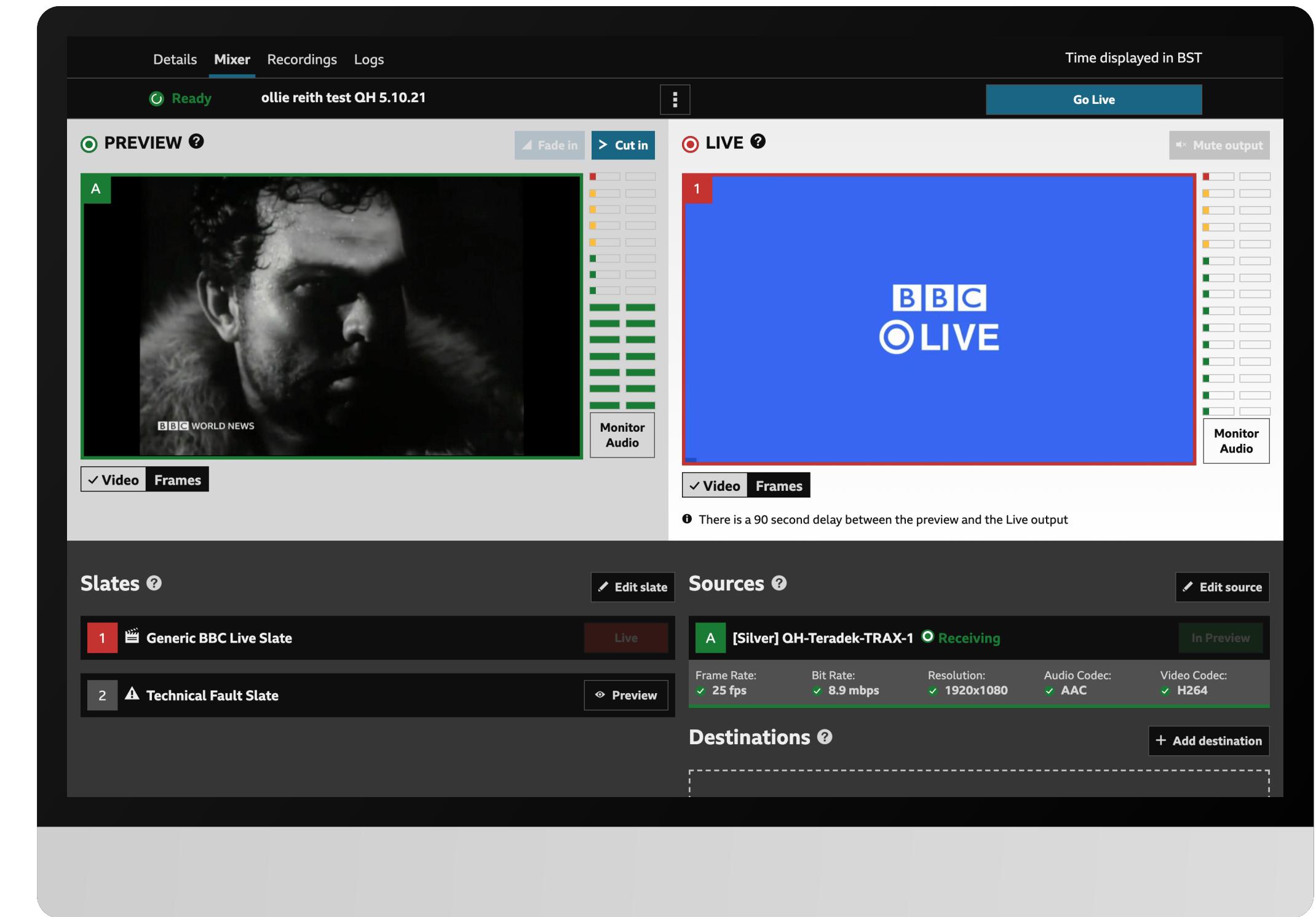
The screenshot shows the Silver interface in Dark mode. The overall aesthetic is darker, with black backgrounds and white text. The session configuration, sources, and destinations are identical to the Light mode screenshot. The BBC LIVE slate is visible in the Technical Fault Slate section. The interface uses a dark gray background with white and dark gray text.

Dark mode

Silver was the first internal product to implement the new colour palettes. They were really impressed by the concept of reversible colours. Their interface can be switched from light mode to dark mode effortlessly.

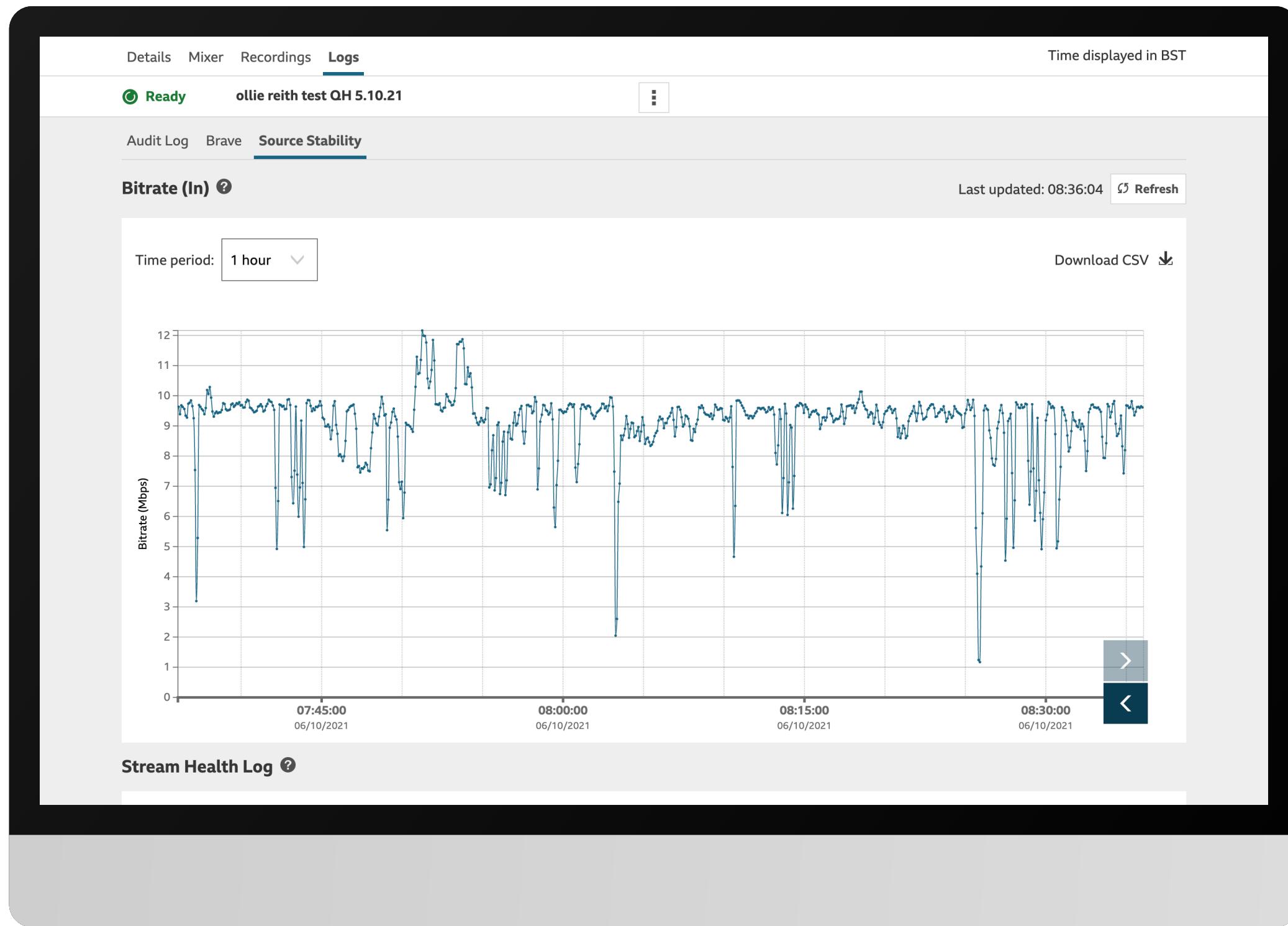


Light mode



Dark mode

Silver was the first internal product to implement the new colour palettes. They were really impressed by the concept of reversible colours. Their interface can be switched from light mode to dark mode effortlessly.



Light mode



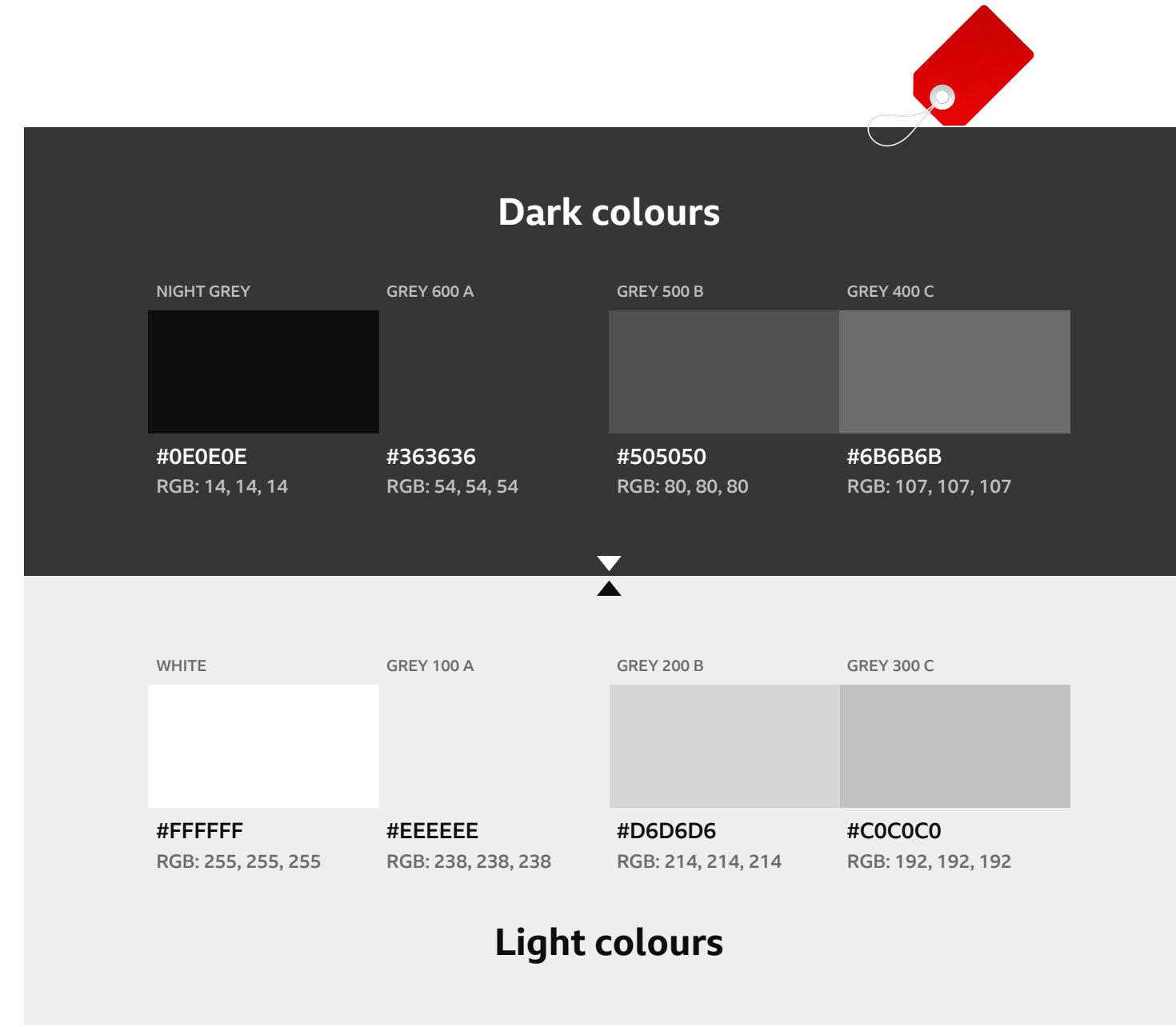
Dark mode

Silver was the first internal product to implement the new colour palettes. They were really impressed by the concept of reversible colours. Their interface can be switched from light mode to dark mode effortlessly.

Selling the BIG idea

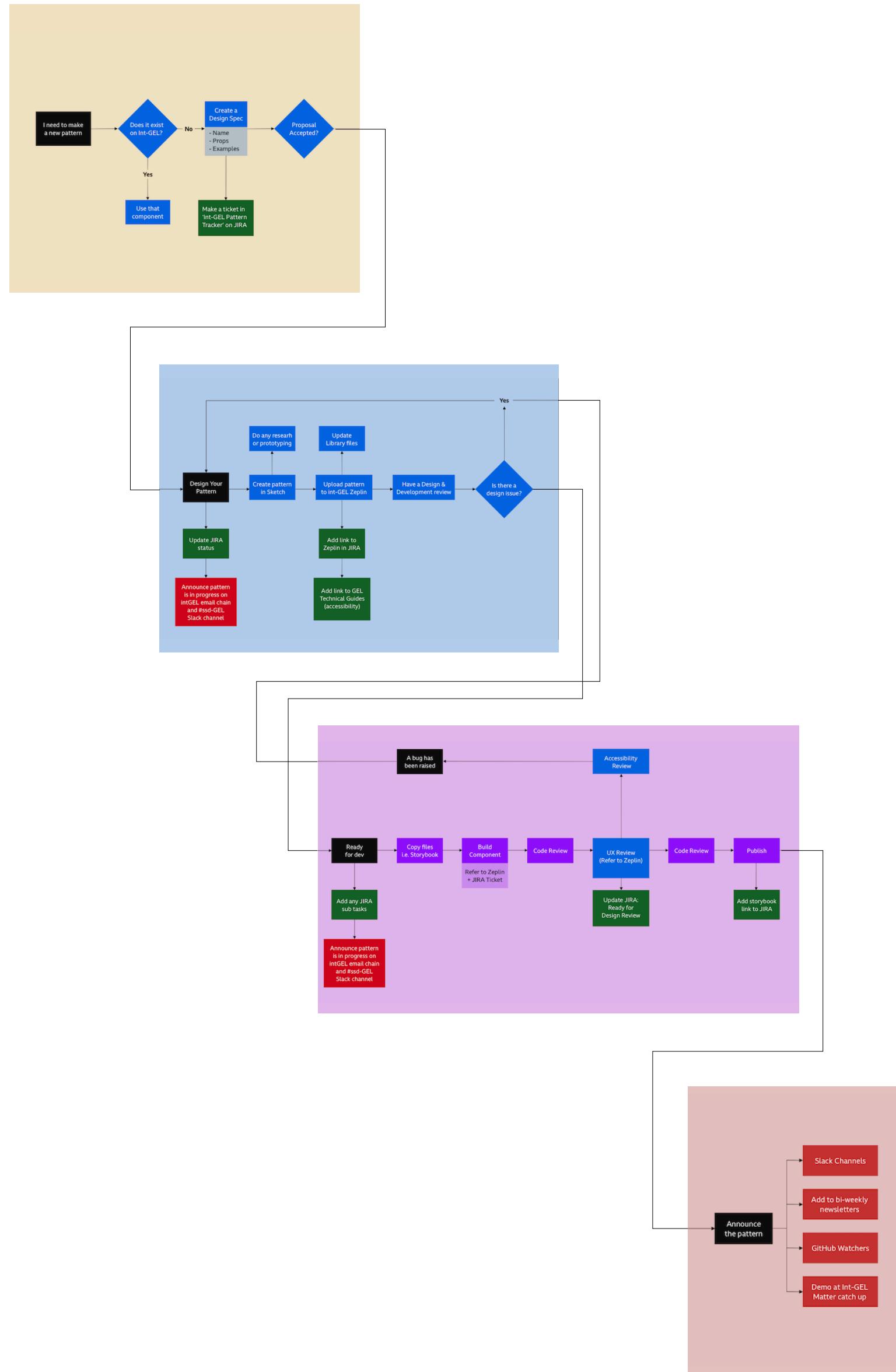


- IGM (Internal GEL Matter) was a developer led component library. There was no formal process for adding/updating components.
- They receive mockups from UX, they identify a candidate component for IGM, create the component and publish it
- Yet, these components would look different across internal products, because developers takes the code from the library and manually overrides the style.



- I walked them through the new colour concept and the plans for building a library of reusable components.
- I invited the developer from Silver product team, to demonstrate how the one switch light mode and dark mode was achieved.
- The IGM developers agreed to collaborate with UX to build a central library of reusable components that could benefit both designers and developers.

The making

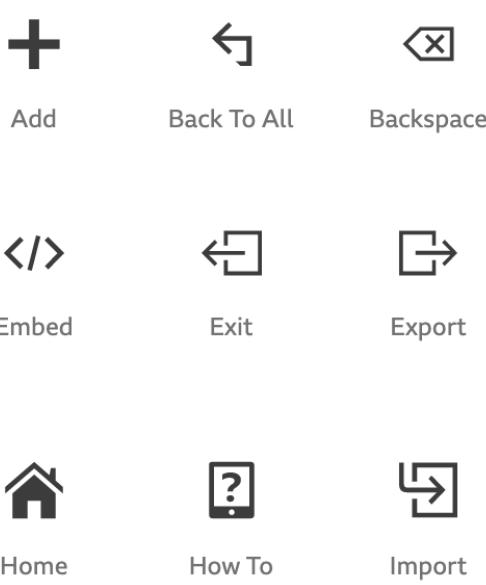


- Managed to gather designers to set up the Internal GEL team, led the team, set up a design process, had regular fortnightly meetings, prioritised and designed the components.
- Collaborated with internal accessibility team to ensure all the components designed are in-line with accessibility guidelines.
- Collaborated with the IGM developers and established a process to handover the components.

Libraries, Components, Guidelines & Specifications



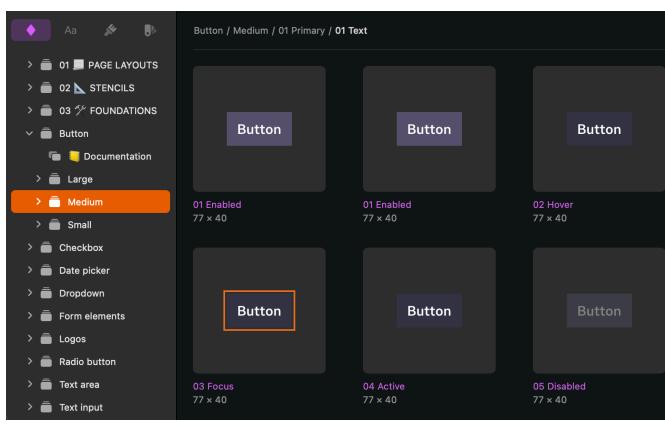
Colour library



Icon library

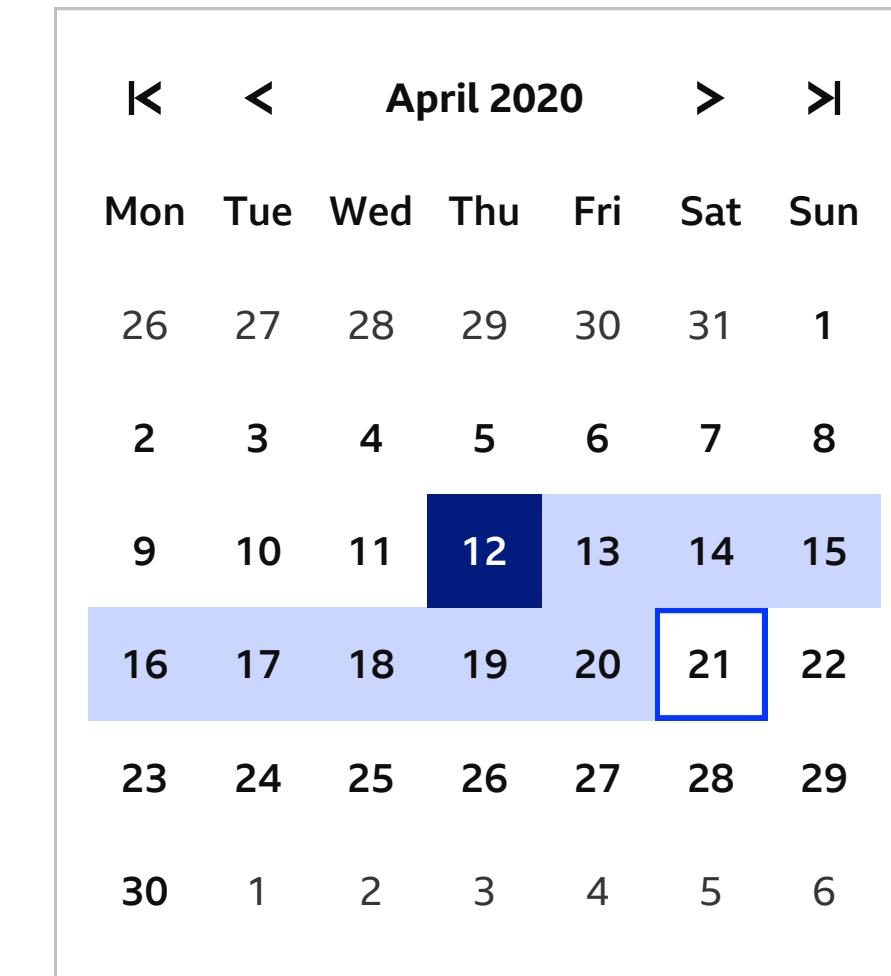
Sans / Group A / 02 Trafalgar - 20,24 / 01 Light / Left
Sans / Group A / 02 Trafalgar - 20,24 / 02 Light Italic / Left
Sans / Group A / 02 Trafalgar - 20,24 / 03 Regular / Left
Sans / Group A / 02 Trafalgar - 20,24 / 04 Italic / Left
Sans / Group A / 02 Trafalgar - 20,24 / 05 Medium / Left
Sans / Group A / 02 Trafalgar - 20,24 / 06 Medium Italic / Left
Sans / Group A / 02 Trafalgar - 20,24 / 07 Bold / Left
Sans / Group A / 02 Trafalgar - 20,24 / 08 Bold Italic / Left
Sans / Group A / 02 Trafalgar - 20,24 / 09 X-Bold / Left
Sans / Group A / 02 Trafalgar - 20,24 / 10 X-Bold Italic / Left

Font library



Components library

Copyright



Label (Optional) ⓘ



⚠ Error message

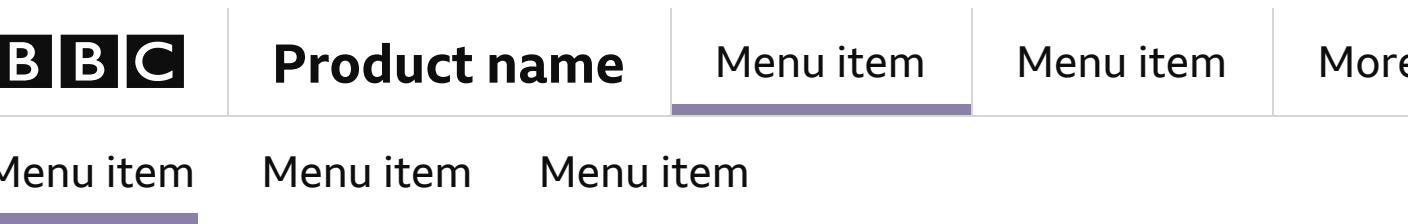
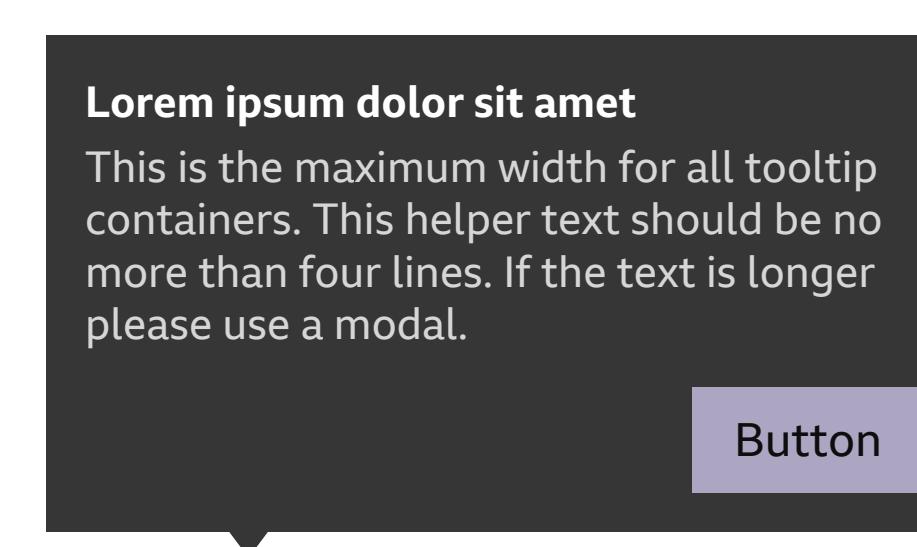
An instruction to fix

Checkbox item



On

+ Button



Menu item Menu item Menu item

Menu item

Menu item

More



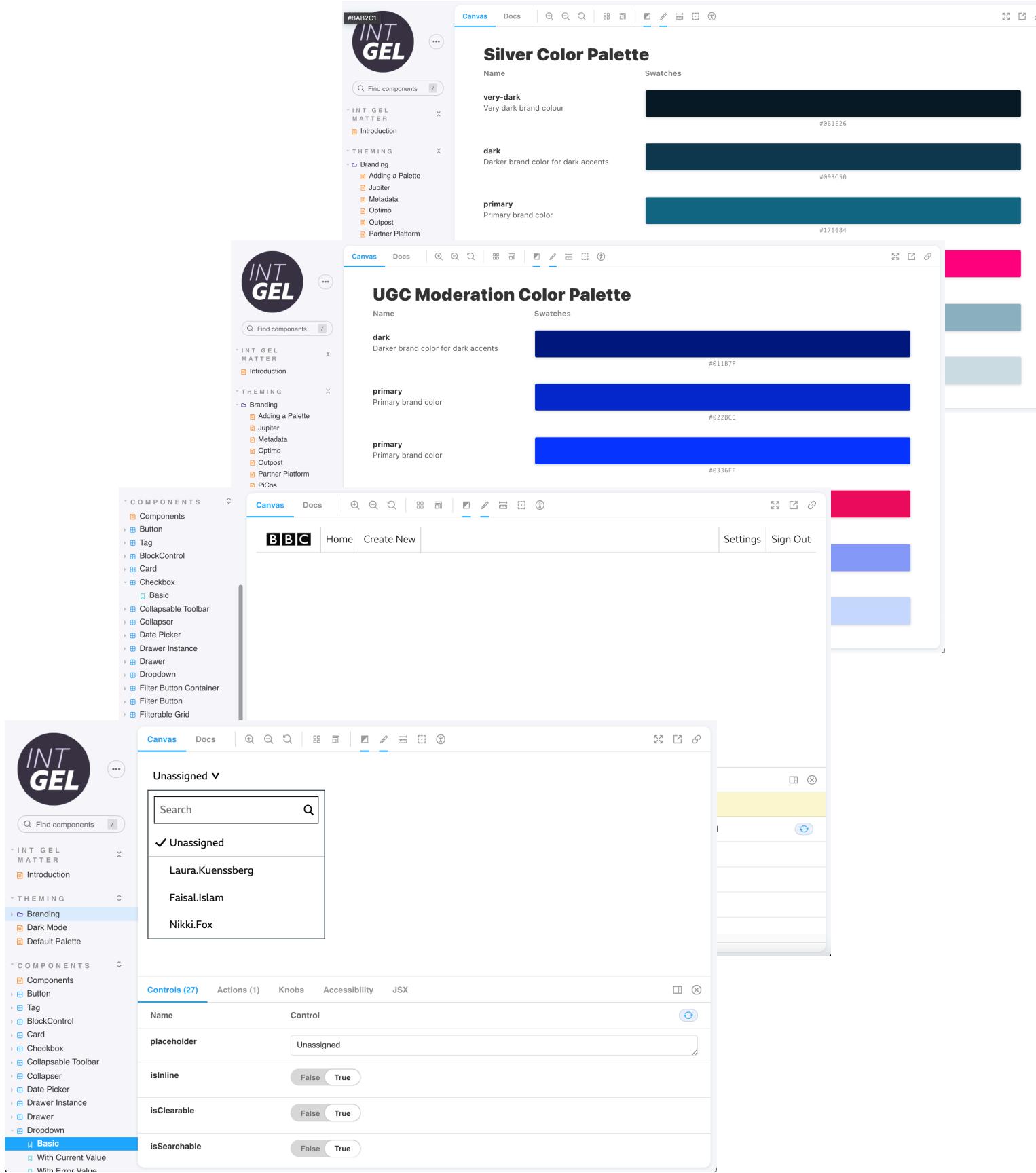
+ Lorem ipsum

+ Dolor sit amet

✓ Consectetur adipiscing elit

+ Sed do

IntGEL



- Wide range of components are now available in the library and new components are published to the library as they are approved.
- Components in the IntGEL library are designed to be used in multiple products to achieve consistent look and feel.
- Designers don't need to produce developer handovers and developers don't need to re-write the code for the components in the IntGEL library.



Constantly evolving design system is in place.

Thank you